

KGA's mission is to help organizations create and sustain a healthy, engaged and productive workforce. A leader in the Human Resource (HR) services industry, KGA has been providing high touch, high quality Employee Assistance and Work Life Programs (EAP) and training to organizations for over 32 years.

KGA's 24/7, best-in-class EAP includes counseling, management consultation, research and referral services for employees and their families. The EAP addresses the root cause of issues early to avoid more complex and costly problems in the future.

During the first call into the EAP, the caller receives an immediate, thorough assessment by a senior, licensed clinician. Using a case management approach, the clinician provides short term counseling and coordinates appropriate services. To ensure satisfaction, the clinician follows up with the caller 100% of the time.



In times of crisis, KGA's client organizations receive immediate, expert guidance for leaders, managers and HR professionals. Consultations around other organizational issues are addressed by a variety of KGA's seasoned HR staff members.

KGA is well known for its proactive approach to employee engagement, creative promotion and robust utilization reporting. Organizations have access to a dedicated account manager, as well as wellness, training and design specialists

## Components of KGA's EAP and Work Life Program:

### INDIVIDUAL AND FAMILY SUPPORT

**Short-term counseling sessions** for employees and their adult household members for family and individual issues, suicide prevention, substance abuse and stress management

**Consultation, resources and referrals** for child care, elder care, legal questions, financial issues, stress, career management, nutrition counseling, fitness and work life balance issues

**Multimedia series** including EAP Employee and Manager Overviews via webinar, monthly wellness webinars and KGA-hosted, live group chats

**Website** featuring self-assessments, content articles, self-directed searches, tip sheets, on-line training, webinars, podcasts and program information

### ORGANIZATIONAL SUPPORT

**Dedicated account management**, including creative strategies for employee engagement, program launch and corporate wellness integration

**Rapid response to crises**, including on-site counseling, threat of violence consultation and support for HR and leadership

**Promotional support** including stakeholder engagement strategies, promotion materials and communication campaigns

**Web-accessible EAP utilization reporting** providing real-time data and all-client/industry comparisons

**Consultation and coaching** for managers and HR professionals about complex employee relations issues

### OPTIONAL SERVICES

- HR Solutions - professional development training and coaching for managers
- Wellness programming - educational sessions, on-site chair massage and wellness tables
- International EAP services
- On-site EAP counseling
- Customized promotions and communications
- Lay-off support

**Call us and request a solution that will fit today and evolve with your organization tomorrow.**

**For additional information: 800-648-9557, [info@kgreer.com](mailto:info@kgreer.com), or [www.kgreer.com](http://www.kgreer.com)**