

KGA's mission is to help organizations create and sustain a healthy, engaged and productive workforce. A leader in the Human Resource (HR) services industry, KGA has been providing high touch, high quality Employee Assistance and Work-Life Programs (EAP) and training to organizations, since 1982.

KGA's 24/7, best-in-class EAP includes counseling, HR and management consultation, research and referral services for employees and their families. The EAP addresses the root cause of issues early to avoid more complex and costly problems in the future.

During the first call into the EAP, the caller receives an immediate, thorough assessment by a senior, licensed clinician. Using a case management approach, the clinician provides counseling and coordinates appropriate services. To ensure satisfaction, the clinician follows up with the caller 100% of the time.



In times of crisis, KGA's client organizations receive immediate, expert guidance for leaders, managers and HR professionals. Consultations around other organizational issues are addressed by KGA's seasoned HR staff members.

KGA is well known for its proactive approach to employee engagement, creative promotion and robust utilization reporting. Organizations have access to a dedicated account manager, as well as wellness, training and design specialists.

Components of KGA's Employee Assistance and Work-Life Program

INDIVIDUAL AND FAMILY SUPPORT

Counseling sessions for employees and their adult household members for family and individual issues, suicide prevention, substance abuse and stress management

Consultation, resources and referrals for childcare, eldercare, legal and financial issues, stress, career, nutrition, fitness and work-life integration

Multimedia series including EAP Employee and Manager Overviews via webinar, monthly wellness webinars and KGA-hosted, live group chats

Website featuring self-assessments, content articles, self-directed searches, tip sheets, online training, webinars, podcasts and program information

ORGANIZATIONAL SUPPORT

Dedicated account management including creative strategies for employee engagement, program launch and corporate wellness integration

Crisis response including on-site counseling, threat of violence consultation and support for HR and leadership

Promotional support including stakeholder engagement strategies, promotion materials and communication campaigns

Web-accessible EAP utilization reporting providing real-time data and client/industry comparisons

Consultation and coaching for managers and HR professionals about complex employee relations issues

OPTIONAL SERVICES

- HR Solutions - professional development training and coaching for managers
- Wellness programming - educational sessions, onsite chair massage and wellness tables
- International EAP capabilities
- Onsite EAP counseling
- Customized promotions and communications
- Lay off support

**For additional information: 800-648-9557,
info@kgreer.com or kgreer.com**