

When you need help with a crisis at work...



KGA On-Demand

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KGA is pleased to provide real-time, crisis management consultation and counseling support for organizations facing unexpected events. Because each situation is unique, KGA On-Demand is tailored to meet the specific needs of the organization. You do not need to be an EAP client of KGA in order to access these services.

WHAT IS KGA ON-DEMAND?

KGA On-Demand is a collection of customizable counseling, referral, and/or support services that help to minimize the impact of unexpected events. The following is a sampling of available services:

- Crisis Leadership Planning
- Crisis Management
- Aftermath of Suicide
- Sudden Death in the Workplace
- Workplace Violence
- Domestic Violence
- Grief Counseling
- Layoff Support
- Mediation

Through KGA On-Demand, your organization and its employees access only the services that are relevant to the situation and timeframe at hand. You draw on the strategies, resources, and assistance as needed, for as long as required.

HOW DO I ACCESS THE SERVICES?

Simply call us at 800.648.9557 and discuss your situation. As always, we handle your call with sensitivity and discretion. First, we provide a thorough, preliminary consultation and assessment with our counseling and/or HR staff. Once we agree on a course of action, we will send you a statement of work to confirm the arrangements.

HOW QUICKLY CAN I RECEIVE HELP?

We are available 24/7 to discuss your situation. We can usually get someone on site, anywhere in the country, on the same or next day.

WHICH SERVICES ARE AVAILABLE?

- On-site Counseling (hourly or half-day rate)
- Temporary Telephone Access to EAP (weekly rate)
- Follow-up Face-to-Face Counseling (weekly rate)

WHO IS KGA?

KGA is a leading Employee Assistance and HR firm that has been providing services to organizations since 1982. KGA currently serves more than 100 organizations with employees around the globe.

CONTACT US:

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KGA, INC.

MORE HUMAN. MORE RESOURCES.

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