

Integrating into other EAPs

Expand Your EAP Offering with KGA's High-Quality Work-Life Services

KGA offers a complete family of high-quality Work-Life Services that enable your EAP to meet a wider range of client needs. By partnering with KGA, you draw on more than 35 years of Work-Life experience to provide services that:

- Increase your competitiveness by strengthening your brand as a comprehensive EAP
- Expand your market offering without investments in internal staff, processes or infrastructure
- Reinforce your reputation for deep subject matter expertise
- Complement your counseling model and seamlessly integrate with your 24-hour EAP operation

Your clients will rely on you in more ways than ever before, benefiting from KGA's extensive resources, proven experience and unrivaled reputation for quality.

Why Partner With KGA?

KGA has been a leading EAP and Work-Life Solutions provider for more than three decades. Our unique, high-touch approach to Work-Life Services includes customized searches for each caller, not one-size-fits-all database lists. To ensure satisfaction we follow-up with callers 100% of the time. What's more, our EAP background enables us to identify cases in which a work-life request may stem from a deeper issue that require additional support. With every call, we remain highly responsive and committed to your client's satisfaction, helping our firm to continually help others.

How Flexible are KGA's Services?

Very. You can offer all or some of KGA's work-life services, knowing they will be fully integrated with your own EAP processes and approach. Our Work-Life Specialists can be an extension of your team, directly interfacing with callers, or we can provide expert searches behind the scenes. We offer phone, text and online access, so you can extend the reach of your services in the way that best suits your clients.

What If My Caller Needs More Than Work-Life Services?

Sometimes, a work-life request is linked to a deeper issue that may require counseling. If a KGA specialist uncovers the need for mental health services, the caller will be warm transferred to your counseling team. We will always work closely with your counselors to ensure the best integrated experience for your clients.



SERVICES YOU CAN OFFER AS A KGA PARTNER

- **Convenience Services** — Research and recommendations to help individuals balance work and life, such as pet care and relocation services
- **Childcare Resources** — Research and referrals for any childcare need
- **Elder/Adult Care Resources** — Research and referrals involving care for elders and other adults
- **Legal Assistance** — Consultation and/or referrals for a variety of legal matters
- **Financial Consultation** — Help with money management, tax questions and other financial concerns
- **Nutrition Consultation** — Telephone consultation with a nutritionist or dietician
- **Career Consultation** — Consultations for career issues, including interest testing and resume reviews

Contact us to find out more:

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